Daniel W. Gilbert

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Key Skills

IT Management

Team Leadership

All Things Windows & Active Directory

Identity Management

Cloud Strategies & Migrations

P2V Migration, Planning, & Execution

Project Chartering, Supervision, & Delivery

Technical & Product-Specific Training

Change Management & Process Engineering

Risk Management & Incident Resolution

Certifications

Certified Information Systems Security Professional

Microsoft Certified Trainer

Microsoft Certified Systems Engineer: NT4, 2000, & 2003

MCSE: Messaging: Exchange 2003

VMware Certified Professional: vSphere 4 & vSphere 5

ITIL Foundation

Project Management Professional

CompTIA A+, Net+, Sec+, CySA+, Pentest+

IT MANAGER & LEADER / PRINCIPAL CONSULTANT / ACTIVE DIRECTORY ARCHITECT / TRAINER / SUBJECT MATTER EXPERT

Certified Windows & VMware SME, Virtualization Consultant, Microsoft Trainer, 15+ Years of Consulting/Business Experience / 25+ Years IT Experience

I am a broadly experienced, results-oriented professional with over 15 years in IT Consulting and Management with specific expertise in technology, productivity, quality improvement, innovation, and profitability issues. This experience enables me to quickly assess key technological and process issues in order to develop and implement solutions with full employee ownership. I am a self-starter who requires little supervision, yet a leader who enjoys the challenge of a team environment.

Technology Summary

SME:	Windows, Active Directory, Exchange Server, P2V/Datacenter Migrations, Identity Management, PowerShell
Systems:	Windows (all), VMware, Linux, Azure
Software:	Exchange Server, Platespin, Double-Take, VMware Converter, SQL Server, Forefront/Microsoft Identity Manager

Leadership Summary

Team Lead	10+ years management/leadership experience
Trainer	Formal and informal training roles focused on Microsoft Server products and Security
Consultant	15+ years of technical consulting with clients ranging from SMBs to Enterprises, focused on timely and under budget project delivery.

Project Highlights

- **Created** P2V migration practices and procedures resulting in 150% decrease in down times and delivery times for datacenter migrations.
- **Directed** an engineering team in order to deliver new and P2V'd servers to 26 state agencies while eliminating post-installation errors and reducing time to deliver from 40 days to 10 days.
- **Lead** training for multiple companies resulting in more capable staff and certified employees to meet both internal and program requirements.
- **Motivated** staff to strive toward personal and professional goals and to think of new, inventive ways to reduce workload and increase efficiency. Result: 99% positive employee ratings on managerial focal review.
- **Managed** engineers, architects, and project managers toward common business driven goals and objectives. Result: Streamlined delivery of P2Vs and new builds by 75% for each project due to strict focus on delivery.
- **Delivered** automated provisioning and deprovisioning for 19,000+ users worldwide for Active Directory Accounts/Group Memberships, Exchange, OCS, and Blackberry which allowed a 50%+ reduction in headcount dedicated to manual provisioning/deprovisioning processes.

Work Highlights

Texas Legislative Council, State of Texas, 2019 to Present, Active Directory & Solutions Architect
- Designed a new Active Directory forest with a security-first approach.
- Lead the migration effort from the old forest to the new forest by creating all the processes, scripts, and documentation. The goal was to minimize impact to the end-users and create as seamless and invisible migration experience for the end-users
- Consulted on security issues and initiatives within the old forest and how they would translate in to the new, security-first forest.

Leidos, contracted to the VA, 2018 to 2020, Senior Architect
- Windows (primary) and Citrix (secondary) infrastructure architect for the VA's MASS (Medical Appointment Scheduling System) Proof of Concept project.
- Created processes and procedures for installation and maintenance of the MASS Windows/Citrix infrastructure.

CSRA, contracted to the VA, 2017 to 2018, Architect
- Designed and documented four approaches to Active Directory in any Cloud Service Provider (CSP) that the VA would use moving forward.

Hospira, a Pfizer Company, 2014 to 2017, Manager, Global Information Security
NOTE: Pfizer acquired Hospira in September 2015
- Manager of the Active Directory, Messaging, and Identity Management teams. Led 3 teams of 21 Engineers total.
- Technical Architect for AD Restructure and Trust with Pfizer AD Forest, Exchange/Lync Federation with Pfizer, and implementation of Forefront Identity Manager and upgrade to Microsoft Identity Manager.
- Transitioned Hospira from a manual Account/Group provisioning/deprovisioning process that required 20+ employees to manage to an automated process that required no intervention and little management. Reduced necessary headcount by half and shifted employees to different roles and focus.
- Designed and managed the rollout of Windows 2012 R2 Domain Controllers and the retirement of Windows 2003 DCs while meeting audit compliance and security requirements for FDA regulations and validated systems.
- Technical and Management Lead for migrating all Active Directory, Identity Management, LDAP, DNS, LDS, and Federated services from 3 Hospira Datacenters to 2 Pfizer Datacenters.

IBM then Xerox 2009 to 2013, Datacenter Migration Manager
State of Texas Datacenter Services contract (Xerox took over from IBM in May of 2012)
- Team Lead and Manager for all Windows and Novell Engineers on the Transformation & Build teams. Led a team of 16 Engineers.
- Consulted with each State Agency on the processes and timing required to migrate Active Directory (domain controllers, member servers, and objects) to the datacenter.

Loyola Marymount University, 2006 to 2008, Active Directory Architect and Advisor to CEO
- Consulted with the CEO and IT Directors to advise on current and future projects to provide an objective, outside perspective and expertise.
- Repaired the Active Directory and DNS environment then planned and executed the restructuring of the Active Directory environment.

Manor ISD, 2004 to 2005, Active Directory Architect
- Redesigned the entire inter-campus infrastructure to including upgrading all workstations to Windows XP and using Group Policy to lock down student machines.
- Planned deployment options to use a combination of Ghost, SMS and WSUS in order to control updates and system redeployments and also to provide centralized management, reporting, and inventory.
- Designed the AD structure from the ground up to limit teachers and student from unauthorized access and to prevent security breaches.

NetSolve, 2003, Active Directory and Exchange Architect
- Solely responsible for the design, documentation, and supervising the Windows NT to Active Directory migration for the company. The structure was a single domain consisting of 2 sites, 400 users accounts and 400 machine accounts.
- Consulted with the client on a variety of products and technologies to help streamline the IT infrastructure and reduce the total cost of IT ownership per employee. These included the implementation of workstation upgrades via SMS, a Software Update Services server, and tailored Active Directory Group Policies.

TGSLC, 2002, Active Directory Architect
- Responsible for the full migration to Active Directory from a mixed Windows NT / Novell environment.
- Designed comprehensive migration plan to include Active Directory, authentication, DNS, DHCP, RAS, web access, policy distribution using MSI and GPO's, and more, for both internal and external clients

Military Experience

U.S. Army 1991 to 1994, 91B10 Medical Specialist
Combat Medic with extensive training as both an EMT/Medic in a combat environment and as an LPN in a hospital environment.

Education

Bachelor of Science in Cybersecurity & Information Assurance, 2021
Western Governors University, Salt Lake City, UT

- Information Security & Assurance
- Cybersecurity Management
- Ethics & Cyber Law
- Secure Systems Analysis & Design
- Digital Forensics & Incident Response
- Hacking Countermeasures & Techniques
- Web & Cloud Security
- Risk Management
- Data Management
- Technical Writing

Master of Business Administration in Information Technology Management, 2023
Western Governors University, Salt Lake City, UT

- Marketing
- Managing Human Capital
- Managing Organizations and Leading People
- Global Economics for Managers
- Accounting for Decision Makers
- Financial Management
- Ethical Leadership
- Data-Driven Decision Making
- IT Project Management
- IT Strategic Solutions

Professional Certifications

MCP ID# 441744	• Microsoft Certified Trainer (Alumni)
	• Microsoft Certified: Azure Administrator Associate
	• Microsoft Certified Systems Engineer (MCSE)
	    ○ Windows NT 4.0
	    ○ Windows 2000
	    ○ Windows 2003
	• Microsoft Certified Systems Engineer (MCSE): Messaging
	    ○ Exchange 2003

ISC2 Membership: 478546	• Certified Information Systems Security Professional
PMI Member ID: 4253977	• Project Management Professional
VCP ID# VCP136976	• VMware Certified Professional 4 – Data Center Virtualization (VCP4) • VMware Certified Professional 5 – Data Center Virtualization (VCP5)
Candidate #: 4935666	• ITIL Foundation (Syllabus 2011) • ITIL® Foundation Certificate in IT Service Management • Certificate #: 4935666.20229537
Candidatite ID# COMP001020663685	• A+ • Network+ • Security+ • Cybersecurity Analyst (CySA+) • PenTest+

Recommendations

More Recommendations available at: http://www.linkedin.com/in/danielwgilbert/

James Buchanan
Agile Program and Portfolio Management

 "Dan is one of the most brilliant technical people I have had the pleasure to work with. His ability to grasp key technology elements quickly, formulate a plan, and implement them is what sets him above the rest of the pack. He can learn on the fly, but has a depth and breadth of knowledge that is truly impressive. Dan would be an asset to any employer who took advantage of his experience and his skills."

Herb Martin
Infrastructure Management Consultant and Principal Active Directory SME, Xerox

 "When I first met Dan some 15 years ago it was obvious that he was one of the most knowledgeable and sharp young IT professionals I had met -- even considering that I was fresh from working at Microsoft where there are a LOT of knowledgeable and sharp people. 15 years later, Dan has only grown in both his technical and his leadership skills. Dan leads his team from the front to ensure that everyone stays on track and has the skill, knowledge, and motivation to be successful. If you have need of Dan's skills as a technologist or as management leader then you will be delighted with the results he will bring to your business."

Judy Irene
Marketing Consultant and Digital Transformation Strategist

 "I have never hesitated to recommend Dan to my clients when IT/Technology consulting expertise is needed. My clients have been highly satisfied. Dan's ability to design, implement and manage robust, forward-thinking networking and highly secure server/website environments is best-in-class. His oversight of technology design, deployment, support and integration never overlooks a detail from strategic design to minute operational detail. Reliable, innovative, on-time and on-budget, Dan is a highly recommended resource whether you are a Fortune 100 or a start-up."

Wayne Hall
Principal Engineer at Fortinet

 "Daniel is creative, smart and reliable. These are three qualities that aren't frequently found together in one person. His work impressed me so much at one company that when I moved over to Tivoli, I recommended he be hired as well. I enjoyed working with Dan and wouldn't hesitate to be working alongside him at any time in the future."

Professional Skills

Subject Matter Expert:	All versions of Microsoft Windows; Active Directory; Microsoft Exchange Server; P2V Migrations; Datacenter Migrations; Identity Management; PowerShell
Hardware:	Cisco routers; RAID and NAS; PCs and Servers from IBM, Compaq, Dell, and HP; NetApp & EMC SANs; Robotic Tape Libraries
Environments:	Microsoft Windows from 2.0 & NT 3.1 - Server 2012 and everything in between; VMWare ESX/ESXi; VMware vSphere; Microsoft Azure; Multiple Linux distributions (primarily Debian and Fedora variants); Cisco IOS 9.21 through 12.x
Applications:	Forefront Identity Manager; Microsoft Identity Manager; Microsoft Exchange Server; Microsoft SQL Server; Veritas NetBackup; VMware Workstation and Server; vSphere; Platespin Migrate; Double-Take Availability; VMware Converter; Microsoft Office; Microsoft Project Server; Microsoft SUS and WSUS; Microsoft IIS; Basic HTML; DNS and Bind
Languages:	English, a smattering of Spanish, NT Scripting Language; strong PowerShell, C#, a modicum of BASH scripting

Full Work History and References Available Upon Request